

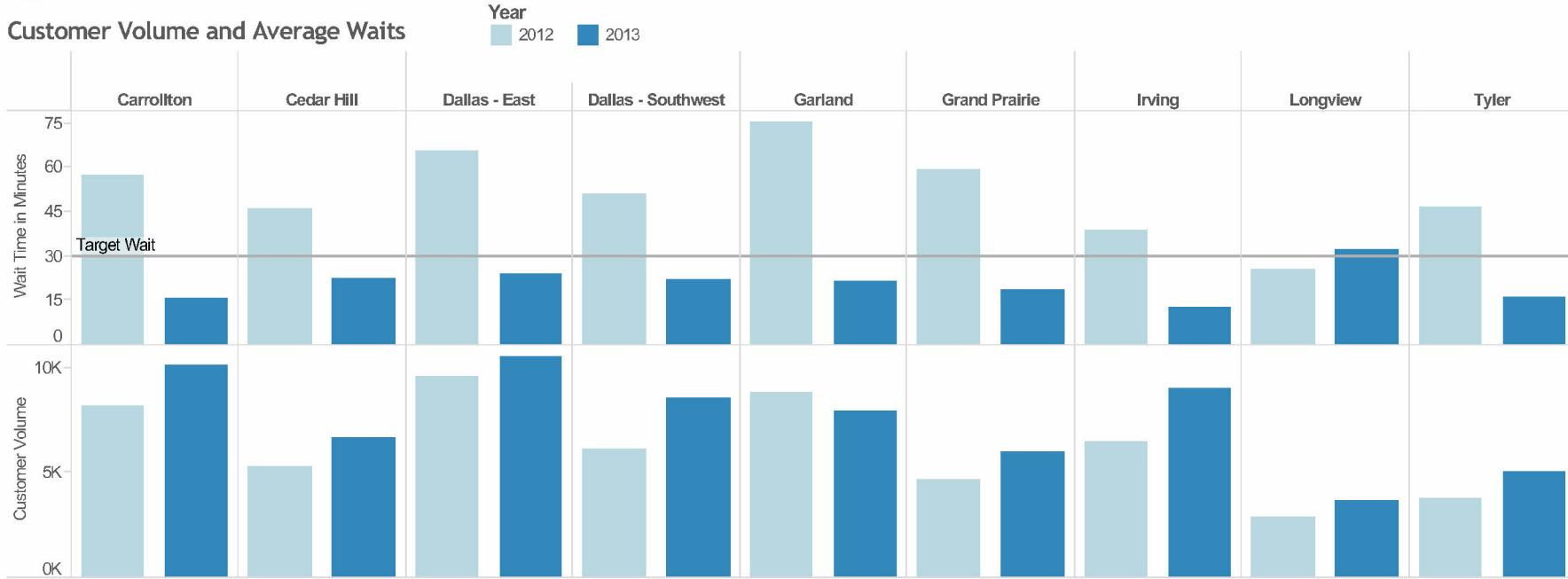


Driver License Regional Monthly Review

Region 1A: Dallas Area

April 2013

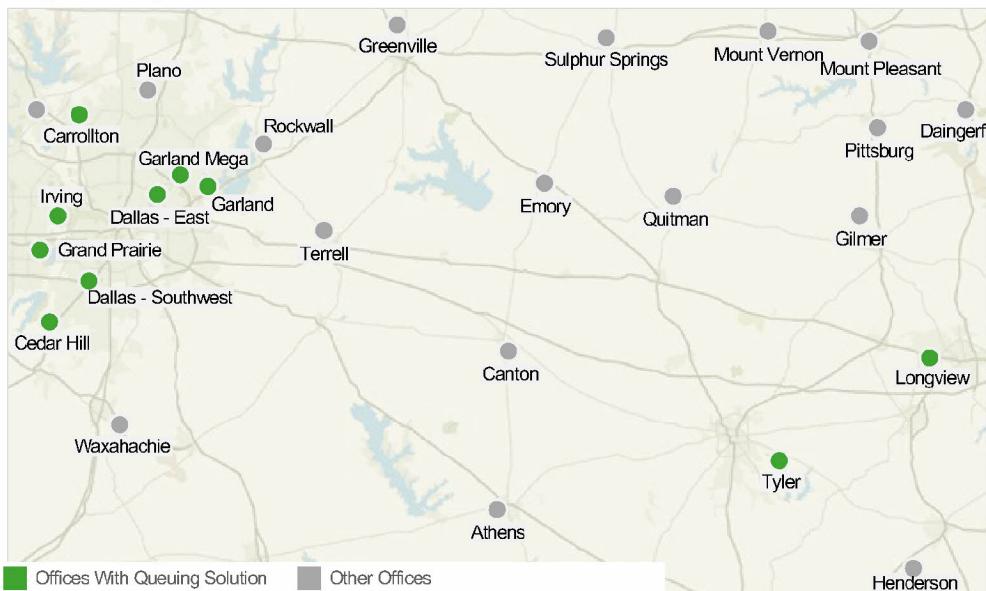
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	17,754	8,278	10,466	10	26	26
Cedar Hill	11,967	7,940	4,065	10	16	27
Dallas - East	19,987	11,916	5,968	24	48	35
Dallas - Southwest	14,394	10,419	5,893	24	34	32
Garland	13,584	6,966	3,289	21	37	28
Grand Prairie	11,179	6,747	3,252	14	24	24
Irving	13,213	9,349	10,790	6	17	17
Longview	8,043	3,419	1,125	51	55	43
Tyler	9,776	4,811	2,609	27	33	26

Regional Map

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